

TYPES OF FRAUD

You can learn more about the different types of fraud that Islanders are exposed to, plus get advice on how to protect yourself or a loved one, at fraudprevention.je

The following list is not exhaustive but highlights some key areas to be aware of:

- **Identity fraud**
- **Cyber-crime**
(e.g. Malware, Ransomware, Phishing)
- **Telephone scams**
- **Online shopping and auction fraud**
- **Ticketing scams**
- **Mobile phone scams**
- **Banking and payment cards scams**
- **Dating and romancing scams**
- **Door-to-door scams**
- **Investment scams**
- **Advance fee fraud**
- **Corporate fraud**
- **Postal scams**
(competitions and mail order offers)
- **Pension fraud**

REMEMBER...

Scammers want your money.
Do not respond. **Do not part with your money.**



Fewer than 5% of people report scams

REPORT THE CRIME

If you think you have been targeted by a scam or fallen victim, please report it and let a friend, family member or carer know.

The JFPF has set up PO Box 500 and scams500@police.je so you can re-direct any scam mail and emails to the Police. You can also block mail and phone calls by contacting the Mail and Telephone Preference Services.

States of Jersey Police



T: (01534) 612612

Jersey Fraud Prevention Forum

W: fraudprevention.je

PO Box 500

E: scams500@police.je

 @JsyFraudForum  /JsyFraudForum

Mail Preference Service

T: 0845 703 4599

Telephone Preference Service

T: 0345 070 0707

M: Text OPTOUT to 80057



JERSEY FRAUD PREVENTION FORUM

KNOWING FRAUD & SCAMS & HOW TO PREVENT THEM



WHAT IS THE JERSEY FRAUD PREVENTION FORUM?

Every day people are conned, ripped off, scammed. The different types of fraud and their complexity are increasing, as are the number of people falling victim and the cost to the general public.

The Jersey Fraud Prevention Forum (JFPF) is a group of local organisations working together to raise awareness and provide advice and alerts on scams. The primary aim is to help prevent Islanders being defrauded.

A full list of the JFPF's partner agencies can be found at fraudprevention.je



Three million adults fall victim to scams every year, **costing UK citizens £3.5 billion**

Sources: Think Jessica, Watch Out For Scams, Age UK, Only the tip of the iceberg: Fraud against older people evidence review, Financial Conduct Authority, Action Fraud actionfraud.police.uk



Although fraud comes in many forms, there are some simple steps you can take to protect yourself:

- **Be suspicious, sceptical**
- **Do not give out any personal information (name, address, bank details, email or phone number) without verifying credentials**
- **Destroy and preferably shred receipts and mail displaying personal details**
- **Do not agree to offers or deals - always give yourself time to seek advice**
- **Do not hand over money and always check offers are legitimate**
- **Never send money to anyone you do not know**
- **Watch out for phishing emails - avoid clicking on links in unknown emails**
- **Do not rely on testimonials - find solid independent evidence**
- **Hang up and screen your calls via your answer phone**



- **Make sure your computer has up-to-date anti-virus software and a firewall installed**
- **Sign-up to Verified by Visa or MasterCard Secure Code when shopping online**
- **Be wary of post, phone calls or emails offering you deals. If an offer seems too good to be true, it probably is**
- **If you have been a victim of fraud, be aware of 'fraud recovery fraud' when fraudsters pretend to be lawyers or law enforcement officers**
- **Tick the 'opt out' box when completing forms to avoid further contact**
- **Tell a family member, friend or a carer if you are being targeted**
- **NEVER BE EMBARRASSED TO REPORT A SCAM**

If you are a victim of a scam or an attempted scam, however minor, there may be hundreds or thousands of other people in a similar position. Your information may form part of one big jigsaw and may be vital to completing the picture.





**JERSEY FRAUD
PREVENTION FORUM**

KNOWING FRAUD & HOW TO PREVENT IT

